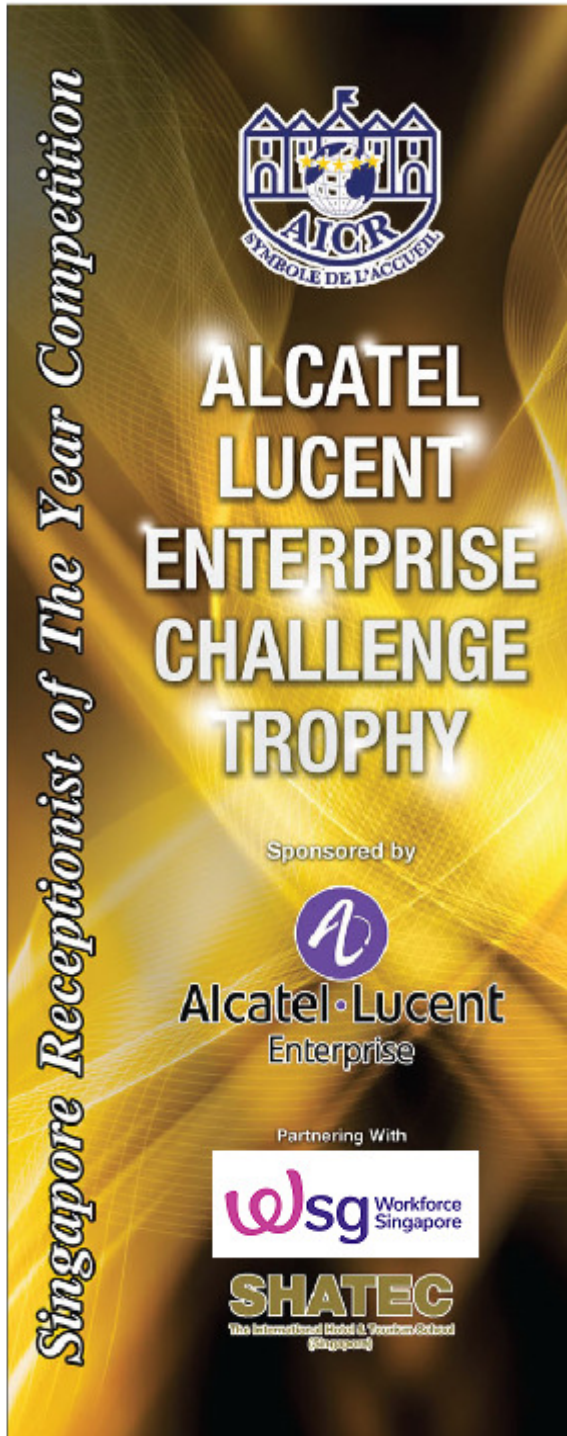


**2017  
ALCATEL-LUCENT  
ENTERPRISE CHALLENGE  
TROPHY**


**HOTEL RECEPTIONIST  
OF THE YEAR  
(ROTY)  
COMPETITION**



## Past 5 years ROTY Winners


<b>2016</b>	<b>Ms. Christina Yeo PARKROYAL on Pickering</b>
<b>2015</b>	<b>Mr. Alvin Tan Ritz Carlton Singapore</b>
<b>2014</b>	<b>Ms. Carmen Foong Regent Singapore</b>
<b>2013</b>	<b>Ms. Gwendolyn Chia St. Regis Singapore</b>
<b>2012</b>	<b>Ms. Shireen Bhullar Raffles Hotel</b>

*Singapore Receptionist of The Year Competition*




**ALCATEL  
LUCENT  
ENTERPRISE  
CHALLENGE  
TROPHY**

Sponsored by



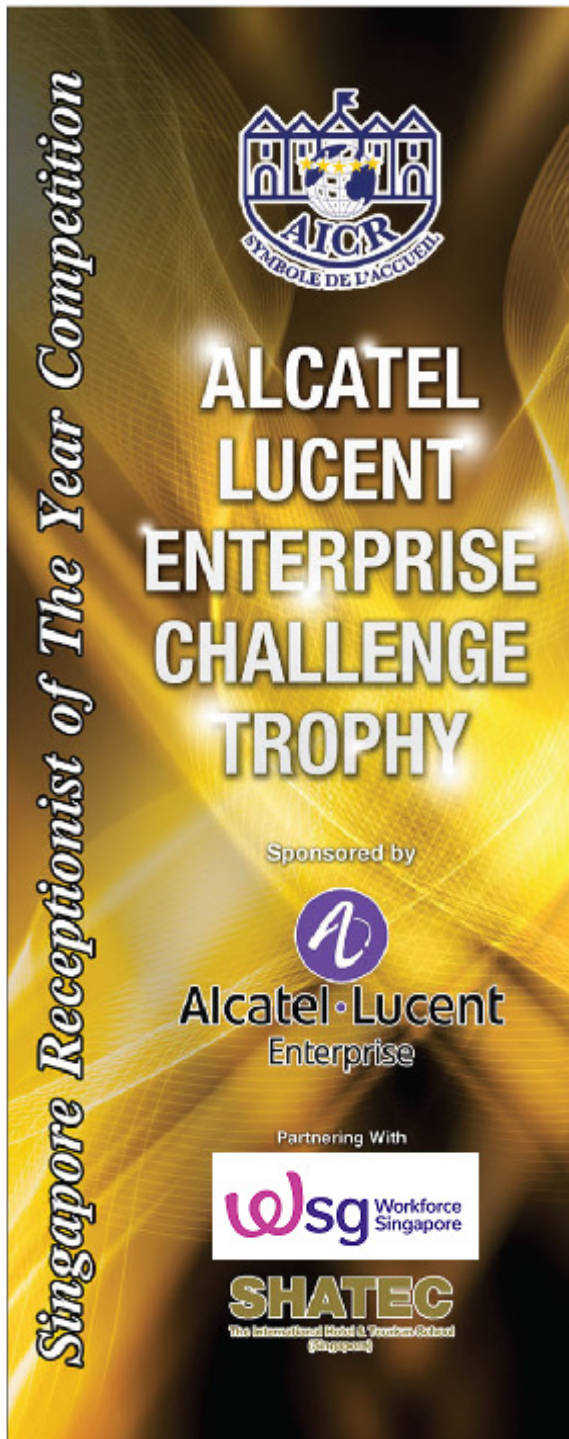
Alcatel • Lucent  
Enterprise

Partnering With



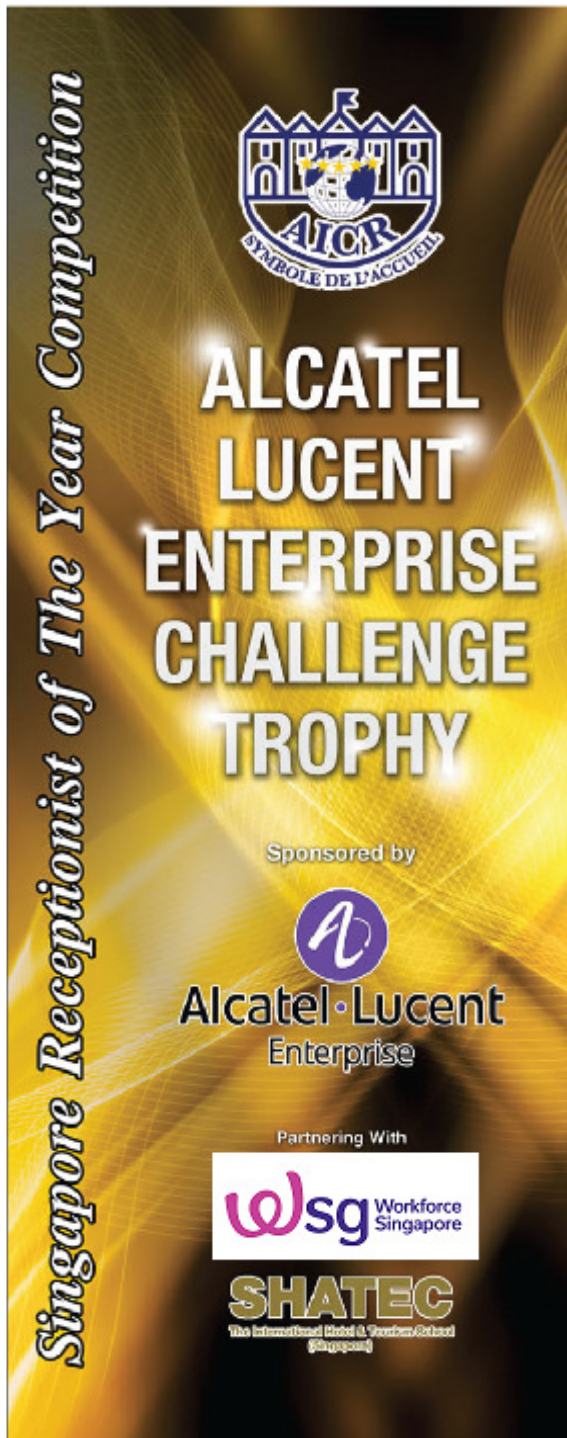
**SHATEC**  
The International Hotel & Vocational School  
(Singapore)

Singapore is currently  
the country with the  
**most number of  
winners** for the David  
Campbell Trophy  
International Hotel  
Receptionist of the Year  
Competition!



## Singapore brought back the David Campbell Trophy 5 times

2014	Ms. Gwendolyn Chia, St. Regis Singapore
2007	Ms. Karene Lim, Four Seasons Singapore
2003	Mr. Edmund Lim, Mandarin Oriental Singapore
2002	Ms. Aisha Ahmad, Four Seasons Singapore
1998	Mr. Nathan Loga, Four Seasons Singapore



## Achievements of past Receptionist Of The Year Winners

**2016 Winner – Ms. Christina Yeo,  
PARKROYAL on Pickering**

Promoted to FO Supervisor at AnDaz  
Singapore

**2015 Winner – Mr. Alvin Tan, Ritz  
Carlton Singapore**

Promoted to Duty Manager

**2014 Winner – Ms. Carmen  
Foong, Regent Singapore**

Promoted to Duty Manager

# Competition Details (ROTY Roadmap)

Nomination opens from 9 June 2017 to 10 July 2017

Nominees to attend Competition Briefing and workshop on Social Media & Service Recovery  
(Date & Venue to be announced)

Preliminary round of ROTY Competition will be held at PARKROYAL on Pickering on 1 & 2 August 2017

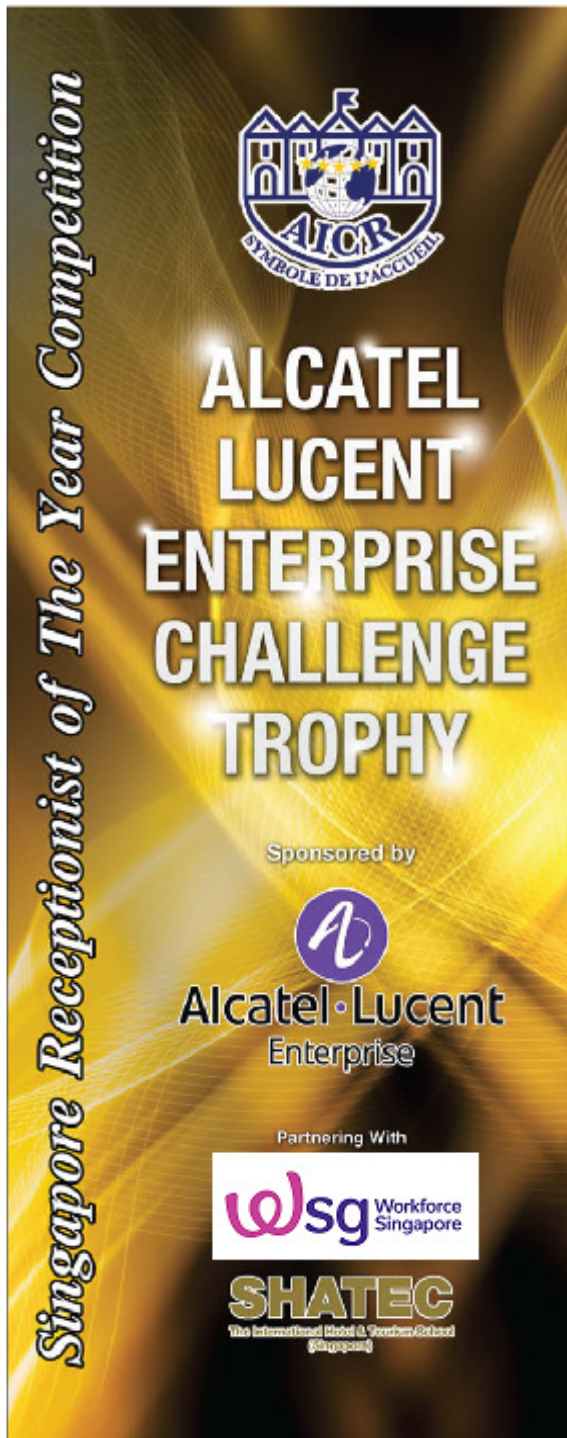
Results of Preliminary Round will be announced in September 2017  
(Date & Venue to be announced)

1-day Boot Camp and 1-day Master Class for Finalists in October 2017  
(Date & Venue to be announced)

Final Round of ROTY Competition in November 2017  
(Date & Venue to be announced)

Announcement of Alcatel-Lucent Enterprise Challenge Trophy Winner  
(Date & Venue to be announced)

Alcatel-Lucent Enterprise Challenge Trophy Winner represents Singapore at David Campbell Trophy  
in Zurich, Switzerland (31 Jan 18 to 4 Feb 18)



# Alcatel-Lucent Enterprise Challenge Trophy Hotel Receptionist of the Year Competition 2017 Prizes

## WINNER

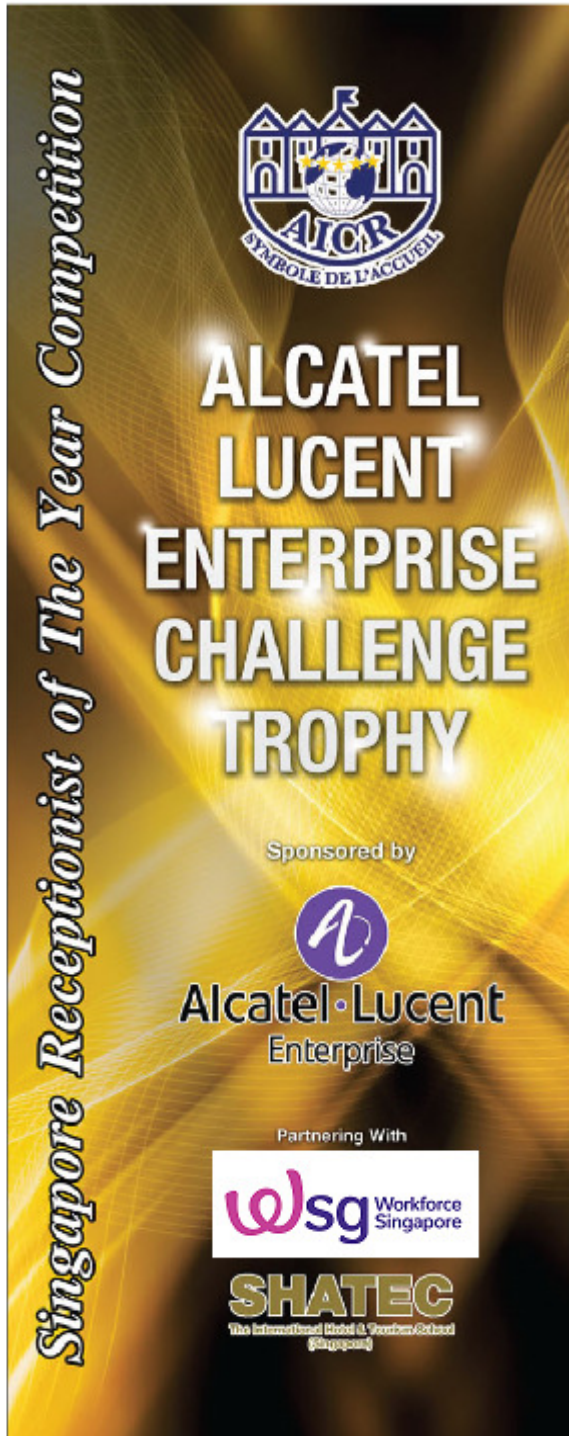
- ✧ Alcatel-Lucent Enterprise Challenge Trophy
- ✧ Represent Singapore at David Campbell Trophy in Zurich, Switzerland (31 Jan 18 – 4 Feb 18)
- ✧ Cash prize of S\$1000
- ✧ WSQ Diploma Scholarship in Hotel & Accommodation Services

## 1<sup>ST</sup> RUNNER-UP

- ✧ Cash prize S\$500
- ✧ WSQ Diploma Scholarship in Hotel & Accommodation Services

## 2<sup>ND</sup> RUNNER-UP

- ✧ Cash prize S\$300
- ✧ WSQ Diploma Scholarship in Hotel & Accommodation Services



For additional information please contact:

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Mobile: 8180 9272/9068 3986

or

any of the ARDE Singapore EXCO members

*This competition is proudly sponsored by*

Alcatel-Lucent Enterprise 

*Supported by*

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*Endorsed by*

**SHATEC**  
THE INTERNATIONAL HOTEL & TOURISM SCHOOL  
(SINGAPORE)

*Training Partner:*

 **ASCOTT**  
CENTRE FOR EXCELLENCE