

Singapore Receptionist of The Year Competition



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SHATEC
The International Hotel & Tourism College
(Singapore)

2018 ALCATEL-LUCENT ENTERPRISE CHALLENGE TROPHY

HOTEL RECEPTIONIST OF THE YEAR (ROTY) COMPETITION



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Past 5 years ROTY (Singapore) Winners

2017	Mr. Douglas Heng Ritz Carlton Singapore
2016	Ms. Christina Yeo PARKROYAL on Pickering
2015	Mr. Alvin Tan Ritz Carlton Singapore
2014	Ms. Carmen Foong Regent Singapore
2013	Ms. Gwendolyn Chia St. Regis Singapore

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Singapore is currently
the country with the
**most number of
winners** of the David
Campbell Trophy
International Hotel
Receptionist of the
Year Competition!



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Singapore brought back the David Campbell Trophy 5 times

2014	Ms. Gwendolyn Chia, St. Regis Singapore
2007	Ms. Karene Lim, Four Seasons Singapore
2003	Mr. Edmund Lim, Mandarin Oriental Singapore
2002	Ms. Aisha Ahmad, Four Seasons Singapore
1998	Mr. Nathan Loga, Four Seasons Singapore



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Achievements of past Receptionist of the Year Winners

**2016 Winner – Ms. Christina
Yeo, PARKROYAL on Pickering**

Promoted to FO Supervisor at AnDaz
Singapore

**2015 Winner – Mr. Alvin Tan,
Ritz Carlton Singapore**

Promoted to Duty Manager

**2014 Winner – Ms. Carmen
Foong, Regent Singapore**

Promoted to Duty Manager

Competition Details (ROTY Roadmap)

Nomination opens from 11 June 2018 to 29 June 2018

Nominees to attend Competition Briefing and workshops on Service Recovery & Hotel Trends 2018
(11 July 2018 at SHATEC)

Preliminary round of ROTY Competition will be held at The Ritz-Carlton Millenia on 8 & 10 August 2018

Results of Preliminary Round will be announced in September 2018
(Date & Venue to be announced)

Workshops for Finalists in October 2018
(Dates & Venue to be announced)

Final Round of ROTY Competition in October/November 2018
(Date & Venue to be announced)

Announcement of Alcatel-Lucent Enterprise Challenge Trophy Winner
(Date & Venue to be announced)

Alcatel-Lucent Enterprise Challenge Trophy Winner represents Singapore at David Campbell Trophy
in London, U.K. (23 to 27 January 2019)



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Alcatel-Lucent Enterprise Challenge Trophy Hotel Receptionist of the Year Competition 2018

Prizes

WINNER

- ✧ Alcatel-Lucent Enterprise Challenge Trophy
- ✧ Represent Singapore at David Campbell Trophy in London, U.K. (23 to 27 January 2019)
- ✧ Cash prize of S\$1000

1ST RUNNER-UP

- ✧ Cash prize S\$500

2ND RUNNER-UP

- ✧ Cash prize S\$300



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For additional information please contact:

Mervlyn Chew / Alvin Tan

Email: arde.sg@gmail.com

Mobile: 9068 3986 / 9835 5467

or

any of the ARDE Singapore EXCO members

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