

*Singapore Receptionist of The Year Competition*



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TROPHY**

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**SHATEC**  
The International Hotel & Tourism College  
(Singapore)

# **2018 ALCATEL-LUCENT ENTERPRISE CHALLENGE TROPHY**

## **HOTEL RECEPTIONIST OF THE YEAR (ROTY) COMPETITION**



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# Past 5 years ROTY (Singapore) Winners

<b>2017</b>	<b>Mr. Douglas Heng Ritz Carlton Singapore</b>
<b>2016</b>	<b>Ms. Christina Yeo PARKROYAL on Pickering</b>
<b>2015</b>	<b>Mr. Alvin Tan Ritz Carlton Singapore</b>
<b>2014</b>	<b>Ms. Carmen Foong Regent Singapore</b>
<b>2013</b>	<b>Ms. Gwendolyn Chia St. Regis Singapore</b>

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Singapore is currently  
the country with the  
**most number of  
winners** of the David  
Campbell Trophy  
International Hotel  
Receptionist of the  
Year Competition!



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# Singapore brought back the David Campbell Trophy 5 times

<b>2014</b>	<b>Ms. Gwendolyn Chia, St. Regis Singapore</b>
<b>2007</b>	<b>Ms. Karene Lim, Four Seasons Singapore</b>
<b>2003</b>	<b>Mr. Edmund Lim, Mandarin Oriental Singapore</b>
<b>2002</b>	<b>Ms. Aisha Ahmad, Four Seasons Singapore</b>
<b>1998</b>	<b>Mr. Nathan Loga, Four Seasons Singapore</b>



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## **Achievements of past Receptionist of the Year Winners**

**2016 Winner – Ms. Christina  
Yeo, PARKROYAL on Pickering**

Promoted to FO Supervisor at AnDaz  
Singapore

**2015 Winner – Mr. Alvin Tan,  
Ritz Carlton Singapore**

Promoted to Duty Manager

**2014 Winner – Ms. Carmen  
Foong, Regent Singapore**

Promoted to Duty Manager

# Competition Details (ROTY Roadmap)

Nomination opens from 11 June 2018 to 29 June 2018

Nominees to attend Competition Briefing and workshops on Service Recovery & Hotel Trends 2018  
(11 July 2018 at SHATEC)

Preliminary round of ROTY Competition will be held at The Ritz-Carlton Millenia on 8 & 10 August 2018

Results of Preliminary Round will be announced in September 2018  
(Date & Venue to be announced)

Workshops for Finalists in October 2018  
(Dates & Venue to be announced)

Final Round of ROTY Competition in October/November 2018  
(Date & Venue to be announced)

Announcement of Alcatel-Lucent Enterprise Challenge Trophy Winner  
(Date & Venue to be announced)

Alcatel-Lucent Enterprise Challenge Trophy Winner represents Singapore at David Campbell Trophy  
in London, U.K. (23 to 27 January 2019)



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# Alcatel-Lucent Enterprise Challenge Trophy Hotel Receptionist of the Year Competition 2018

## Prizes

### WINNER

- ✧ Alcatel-Lucent Enterprise Challenge Trophy
- ✧ Represent Singapore at David Campbell Trophy in London, U.K. (23 to 27 January 2019)
- ✧ Cash prize of S\$1000

### 1<sup>ST</sup> RUNNER-UP

- ✧ Cash prize S\$500

### 2<sup>ND</sup> RUNNER-UP

- ✧ Cash prize S\$300



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any of the ARDE Singapore EXCO members

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